

Frequently Asked Questions

1. Why isn't it first-come, first-serve on Tuesday and Thursday mornings?

A: To discourage people from arriving at the pantry extremely early – and waiting outside in inclement weather - registration is random at the 11:30am pantry sessions on Tuesdays and Thursdays. It is suggested that you arrive by 11:25am. Numbers will be drawn at random starting at 11:30am.

2. Do the items in the “preferred area” count towards my weight?

A: Yes. We will weigh all of the non-perishable items in your car, including preferred items.

3. Do I have to bring my verification every time?

A: Yes. We verify your household size and your address every time you shop.

4. What if my address or household size changes?

A: Just let us know and we will make the change! If your address changes, be sure to bring proof of your new address. If your household size increases, be sure to bring proof of household size for the new person.

5. Where can I get information on other food pantries?

A: Call United Way at 2-1-1.